



BROOKFIELD COMMUNITY PRIMARY SCHOOL
MANY HEARTS MAKE A SCHOOL

Behaviour of Parents, Carers and Visitors

Written: February 2022
Review : February 2025

Rationale

The Governing Body of Brookfield Community Primary School actively encourages close links with parents, carers and the community. It believes that children benefit when the relationship between home and school is a positive one.

The overwhelming majority of parents, carers and others visiting our school are keen to work with us and are supportive of the school. From time to time it is necessary for parents and the school to deal with problems relating to particular pupils. It is important that discussions between parents, carers and staff are conducted in a calm and respectful manner. In the vast majority of such situations this is what happens, but on rare occasions, aggression, verbal and/or physical abuse is directed towards members of school staff or members of the wider school community.

The Governing Body expects and requires its members of staff to behave professionally in these difficult situations and attempt to defuse the situation where possible, seeking the involvement as appropriate of other colleagues. However, all members of staff have the right to work without fear of aggression, intimidation, violence and abuse, and the right, in an extreme case, of appropriate self-defence.

Aggression, violence, threatening behaviour and abuse against school staff or other members of the school community, including other parents and children, will not be tolerated. All members of the school community have a right to expect that their school is a safe place in which to work and learn. There is no place for aggression, violence, threatening behaviour or abuse in our school.

We expect parents and other visitors to behave in a reasonable way towards members of school staff and the wider school community at all times. This policy outlines the steps that will be taken where behaviour is unacceptable.

Expectation

- ✓ That adults set a good example to children at all times, showing them how to get along with all members of the school and the wider community.
- ✓ That no members of staff, parents or children are the victims of abusive behaviour or open to threats from other adults on the school premises.
- ✓ Physical attacks and threatening behaviour, abusive or insulting language, verbal or written, to staff, governors, parents and carers, children and other users of the school premises will not be tolerated and will result in withdrawal of permission to be on school premises.

- ✓ Any parent who is asked to leave the school premises will have the right to appeal the decision by writing to the Chair of Governors.

*Please note all incidents will be logged with the Chair of Governors.

Guidelines

Types of behaviour that are considered serious and unacceptable and will not be tolerated towards any member of the school community:

- ✓ Shouting, either in person or over the telephone
- ✓ Swearing, either in person or over the telephone
- ✓ Constant emails and/or phone calls which amount to harassment and intimidation
- ✓ Inappropriate electronic activity including publishing abusive or inappropriate content with regards to the school, teachers or pupils on social networking websites such as Facebook and Twitter, Class Dojo or in email communication
- ✓ Speaking in an aggressive/threatening tone
- ✓ Physically intimidation e.g. standing very close
- ✓ The use of aggressive hand gestures/exaggerated movements
- ✓ Physical threats
- ✓ Shaking or holding a fist towards another person
- ✓ Pushing
- ✓ Hitting e.g. slapping, punching or kicking
- ✓ Spitting
- ✓ Racist, homophobic or sexist comments
- ✓ Breaching the school's safety procedures.

This is not an exhaustive list but seeks to provide illustrations of such behaviour. Please note unacceptable behaviour may result in the police being informed

The school reserves the right to take any necessary actions to ensure that members of the school community are not subjected to abuse.

Procedure

School premises are private property and parents have been granted permission/licence from the school to be on school premises. However, in cases of abuse or threats to staff, pupils or other parents, school may ban parents from entering the school.

It is an offence under section 547 of the Education Act 1997 for any person (including a parent) to cause a nuisance or disturbance on school premises. The Police may be called to assist removing the person concerned.

Where there are serious concerns regarding the conduct of a parent/visitor, and possible staff/pupil safety, the local authority and Headteacher may:

- ✓ initiate a meeting/dialogue with the individual
- ✓ write to the parent, carer and/or visitor, describing their misconduct, explaining its impact on the school and stating its unacceptability
- ✓ warn of the possibility of a ban from school premises
- ✓ impose a ban with a review after a fixed period
- ✓ impose a ban without review.

In imposing a ban the following steps will be taken:

1. The parent/carers will be informed, in writing, that s/he is banned from the premises, subject to review, and what will happen if the ban is breached, e.g. that police involvement or an injunction application may follow
2. The Chair of Governors will be informed of the ban

School is not responsible for organising arrangements for children in the above circumstances. Parents will need to provide alternative arrangements for bringing children into school.

Conclusion

In implementing this policy, the school will, as appropriate, seek advice from the school's solicitors, and/or the Local Authority if necessary, to ensure fairness and consistency.